



# Village News



Embrace the possibilities

5221 Lakeshore Rd - [www.pvm.org](http://www.pvm.org) FEB 2024

Great things are in the works for 2024! I am happy to see everyone taking part in our activities and events.

This month we will be working on updating some items in our community. Main building will be getting new canned lights in the common spaces, this started last month and will be completed this month. We are also working on updating lighting in your homes. Please watch for notices.

There will be some construction located at the front and south side of our community this month. The contractors assisting with our expansion will be connecting utility lines. Please use caution while traveling these areas be aware of upcoming drive detours. Signs will be placed to help direct travel in this area. (see attachment for areas impacted.)

I encourage everyone to attend the community meetings. I hope to have a lot to share this month and in the following months. I hope to see you there!

Thank you! Jeni Loshaw, Administrator



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Info



The Village of

Lake Huron  
Woods

A SENIOR LIVING COMMUNITY

A Mission of Presbyterian Villages of Michigan

Look for PVM on:



# New Forms

All residents will be receiving new forms to complete. These will be delivered to your ledges with this newsletter. Please complete and return by 02/15/2024. We are available to answer any questions you may have. We appreciate your assistance in making sure your files are maintained with the most recent information. It is appreciated and truly helps our ability to serve you.

## Fun in February

### “Celebrate Love”

If you would like to create a video valentine to send to love ones for Valentine’s Day, come see me.

### “Resident Testimonial”

We are looking for residents to tell us why they love living here at Lake Huron Woods. This will be video taped and used for promotional purposes. If you like to participate just come and see me. Your testimonials are greatly appreciated.

### “Super Bowl Watch Party”

Come watch the Super Bowl with us in the Activity Room. This will be a POT LUCK / BYOB event. We hope to see you there.



**Kristine Skarbo,  
Sales and Leasing Specialist**



**Lori Jones,  
Administrative Assistant**

# 2024 Renewals

**I cannot believe its February! Friday February 2, 24 will be Groundhog Day. I am ready for Spring!**

**There have been some concerns about delivered packages not being on the table. Please do not take packages that are not yours. I know some residents like to help and deliver the package to other resident's rooms. However, we ask that you do not do so without being requested to do so. It is better to let the resident know they have a package. We are working on trying to get UPS and FedEx to deliver packages to your apartments. We will keep you posted.**

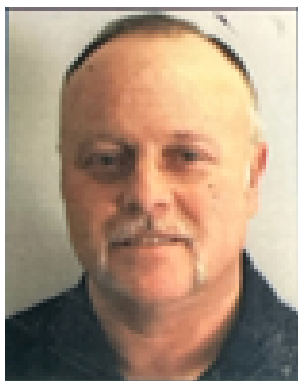
**Thank you ounce again for turning in your annual renewals so quickly!**

## What to do if you get Covid?

- Isolate for 5 days**
- Mask for 5 days following isolation**
- Call kitchen for delivery of soup (free)**
- Inform our team**
- Press pendant if you need The Med Team**

**If you receive Housekeeping or need non-emergency services we will resume service after your isolation period and when you feel well enough for us to assist.**

**We will mask in your home during the five days of masking and ask that you do the same while we are in your home.**



**Rod Osantowski, Service  
Lead**

## **Maintenance Updates**

**Winter Weather has arrived. I want to remind everyone to use caution while traveling on sidewalks and drives.**

**We are sending out our Winter Snow reminder with this Newsletter. Please see the office if you have questions.**

**Thank you to our Main Building Residents for allowing us to update your fire canisters. Our cottages will be updated shortly. If you live in a cottage please watch for notices.**

**Service Emergency: 810-294-9510**

## **Housekeeping Updates**

**Reminder: Laundry Pods are to be put in with the laundry and not added to the tray of the front load machine on the first level.**

**Laundry Room Hours are now:  
7AM - 9PM**



**Teresa**

**The LHW Housekeeping Team**

# **Resident Chatter:**

## **A brief review and update from last month's Resident Council Meeting**

**Treasurer Report: November ending balance was \$492.45. Funds held by Council at end of December was \$492.45. Please remember that returnable cans are collected on the second floor in the storage room.**

**1. Reminder: Please be conscious of washing your hands. Due to the rise in Flu, Covid and RSV this time of year, we ask that everyone do their best to curb the spread. Washing hands and using hand sanitizer stations in our common spaces will help reduce the spread.**

**2. Mary T. Winner of the Christmas Raffle donated a portion of her winnings back to the Family we adopted for Christmas. Her generosity was greatly appreciated. Raffle Winners will be listed in the Newsletters throughout the year.**

**3. Reminder: Road Trips are scheduled weekly. We ask that you sign up for the travel in the Activity Binder located on the table in front of the Activity Room. Trips include, but are not limited to: Shopping, YMCA, Luncheons and Festivals.**

**The Binder is important. If there is not sufficient number of participation for events or trips, they may be cancelled or rescheduled. The more you join the more we can do!**

**4. It was mentioned it is nice to have some entertainment hosted and that it would be nice to be able to utilize more space for dancing. WE hear you. Jeni has spoken to Debrah and The amazing Dining Team. Watch for future entertainment dates.**

- 5. Residents inquired about training for the kitchen/dining team in the Heimlich Maneuver. While it is not a requirement for the team to be trained, it is good for everyone to know. This is also good for residents to know. Watch for informational poster(s) to be added to the Dining Room with instructions on how to assist.**
- 6. There were compliments mentioned about the updated halls on 2nd and 3rd Floor. Thank you from the team at LHW for the kind words. Please know we are still working on the lighting and art in this area.**
- 7. Laundry Room Hours are now posted as 7AM to 9PM. Thank you for being courteous to those neighboring the laundry rooms.**
- 8. Hallway Vacuuming was brought up as a question as to how frequent the areas are addressed by Housekeeping. We address elevator lobbies daily and each hallway a minimum of once a week. The stairwells are inspected and cleaned as needed, but no less than once a month.**
- 9. Feedback on buffet and other meals was received. Please take advantage of our monthly Menu Chats. This feedback is important and appreciated by our Dining Team.**
- 10. Cappuccino/Lattes/Hot Chocolate Machine: A question was asked by our residents about how often the machine is checked/maintained/refilled? RC reminded everyone that due to abuse of the machines, they had been removed previously. It is asked that residents do not fill carafes or abuse this courtesy. Management would like to respond by saying we do monitor the space. If the product is out or cups unavailable, please let our team know and the area will be refilled. We appreciate the opportunity to serve you. Also, as a recommendation from residents, we will be adding a donation box for those that wish to contribute to the cost of product.**

**11. A question was asked about the progress of a sign at the front door stating our rule of NOT opening the door to strangers, especially after office hours. Signs have been designed and will be installed when delivered. Temporary signs have been post in the interim.**

**12. Another inquiry to evening door checks has been made. The Medical Team does checks as part of their evening routine. This is logged in their system.**

**13. A recommendation of adding a facilitator to the RC meetings was made. This person would sit at the front table and repeat questions poised during meeting for those that may not have heard the resident speaking. Also mentioned, was need for consistent use of the microphone. This will assist everyone in hearing topics of discussion.**

**14. Remember to have respect for others at all meetings.**

**LHW is accepting food and hygenie donations on behalf of the PHHS Pantry. This Pantry is accessible to students who may need items to assist with care of themselves and their younger family members.**

**Donations can be dropped off at the Front Office.**

**Watch for other opportunities to give back to our surrounding community.**

**Resident Council Meeting  
Saturday, February 6th at 1PM  
Please Join Us in the Activity Room**

# Activity and Wellness

Hello Everyone,

February is here! We are getting closer to Spring all the time. That means flowers will be popping out of the ground. How exciting!

Please check your calendars, we have many trips this month for your entertainment. We will be going to the YMCA and the Council on Aging just to name two trips.

On Feb. 11th there will be a Super Bowl Pot Luck in the Activity Room. February 14th there is a Valentine's Day Dance with music provided by January and Dave in the Activity Room.

I hope everyone enjoys the month of February and all it has to offer. Thank you for your help, understanding and cooperation in making all we do so successful. We truly want Lake Huron Woods to be an enjoyable place to call home.

## Road Trips

Sincerely,



Debrah  
Activity Coordinator

2/5: Mama Vickie's, Dollar Tree and Aldi's

2/6: Council on Aging- Line Dancing

2/13: Ceramics, Lunch and Kroger

2/14: YMCA

2/19: Birchville Library

2/20: Shopping at Kohl's, Panera, and Hobby Lobby

2/27: YMCA and Council on Aging- Line Dancing

2/28: Senor Tequilla and Downtown Shopping





*Happy*  
**BIRTHDAY**

**Birthday Celebration!**

The Birthday Party will be held on Friday the 19th.  
Join us in the Activity Room at 2:00pm for refreshments!  
Sponsored by Harmony Cares' Sarah!

Lake Huron Woods Celebrates our Residents with January Birthdays!

|              |            |             |               |            |             |
|--------------|------------|-------------|---------------|------------|-------------|
| <b>John</b>  | <b>326</b> | <b>2/7</b>  | <b>Betty</b>  | <b>211</b> | <b>2/19</b> |
| <b>Karen</b> | <b>117</b> | <b>2/17</b> | <b>Judith</b> | <b>204</b> | <b>2/21</b> |
| <b>Sandy</b> | <b>410</b> | <b>2/17</b> |               |            |             |

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**Resident Reminder**

**Carports, Storage and Guest Suites have limited availability .**

**Reserve yours today!**

**We do see an increase in requests during our winter months. If you need a storage unit, a carport or have a guest wishing to stay in our Guest Suite see the front office.**

## The Med Team

Our Office is updating to newer paperwork for 2024. Please return all paperwork in a timely manner. If you have our pendant, all financial forms will need to be updated. If you do not have our pendant, you will need to complete the service agreement/consent to enter. We appreciate your attention to these forms.

Thank you!

-The Med Team

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Hello everyone! My name is Crystal Ratliff and I am the Dining Services Manager here at Lake Huron Woods.

We would like to remind everyone that seating is not assigned. You are free to join or move tables as you desire. Please be respectful to other diners.

Menu Chat will be on February 29th at 1:30PM in the Dining Room.

If you are ill, or under the weather, we will happily waive delivery fee for your meal. This will save you delivery fees and prevent the spread of any illness to your neighbors during meal service.

Also, as a reminder we ask that all phones be silenced and in the event you receive a call, please move to the Lobby so that the call does not distract from other diners experience.



Crystal Ratliff, Dining Services Manager

# Fire Drill Tips

Lake Huron Woods holds multiple fire drills per year. Some will be announced and some are not. This is what to do if you hear or see the fire alarms.

-Hang a brightly colored towel or blanket over your balcony rail or, for first floor, on the door of your patio. *This will indicate to Fire Response team that you are in your home.*

-Close all doors and windows.

-Shelter in place.

-If directed to evacuate, meet at PACE building until given all clear.

Participation in Fire Drills is Mandatory. Please make sure you are ready. Practice makes responding in the event of an actual emergency easier, as you have practiced how to respond.

Consult emergency flyers for more tips. These are circulated throughout the year. If you need a copy see the office. Thank you!

# Housekeeping A la Carte Price List

**Weekly Cleaning: 125.00**

**Bi-Weekly Cleaning: 75.00**

**One Time Cleaning: 100.00**

**Laundry Service: 125.00/190.00**

**(1 person/ 2 people)**

**A la carte Laundry: 35.00/55.00**

**Seasonal Cleaning (2 hours): 100.00**

**Deep Clean:**

**Bathroom 50.00**

**Kitchen 75.00**

**Windows: 35.00**

**Appliance Cleaning:**

**Stove/Oven 40.00**

**Fridge 40.00**

**Patio or Balcony Touch up: 25.00**



# One Call

Lake Huron Woods uses a system called One Call. This system allows the team at Lake Huron Woods to send messages with information that we wish to communicate to our residents.

These alerts can be set up for phone call, text and/or email. I know that some have reported issues with hearing the information via the automated speaker, so text or email may be a better option.

These calls can contain, but are not limited to, Activity information, Important Emergency Updates impacting LHW (Power Outage), Resident Council Reminders, Service Notices and much more.

**If you want to receive TEXT Messages on your phone please:**

- Go to text messages on your phone**
- Create a new text message to number 22300**
- Enter ALERT in the message**
- Hit Send**

**You will receive a confirmation text. If you do not, please see the office for assistance.**

**If you want phone calls, complete and return the below:**

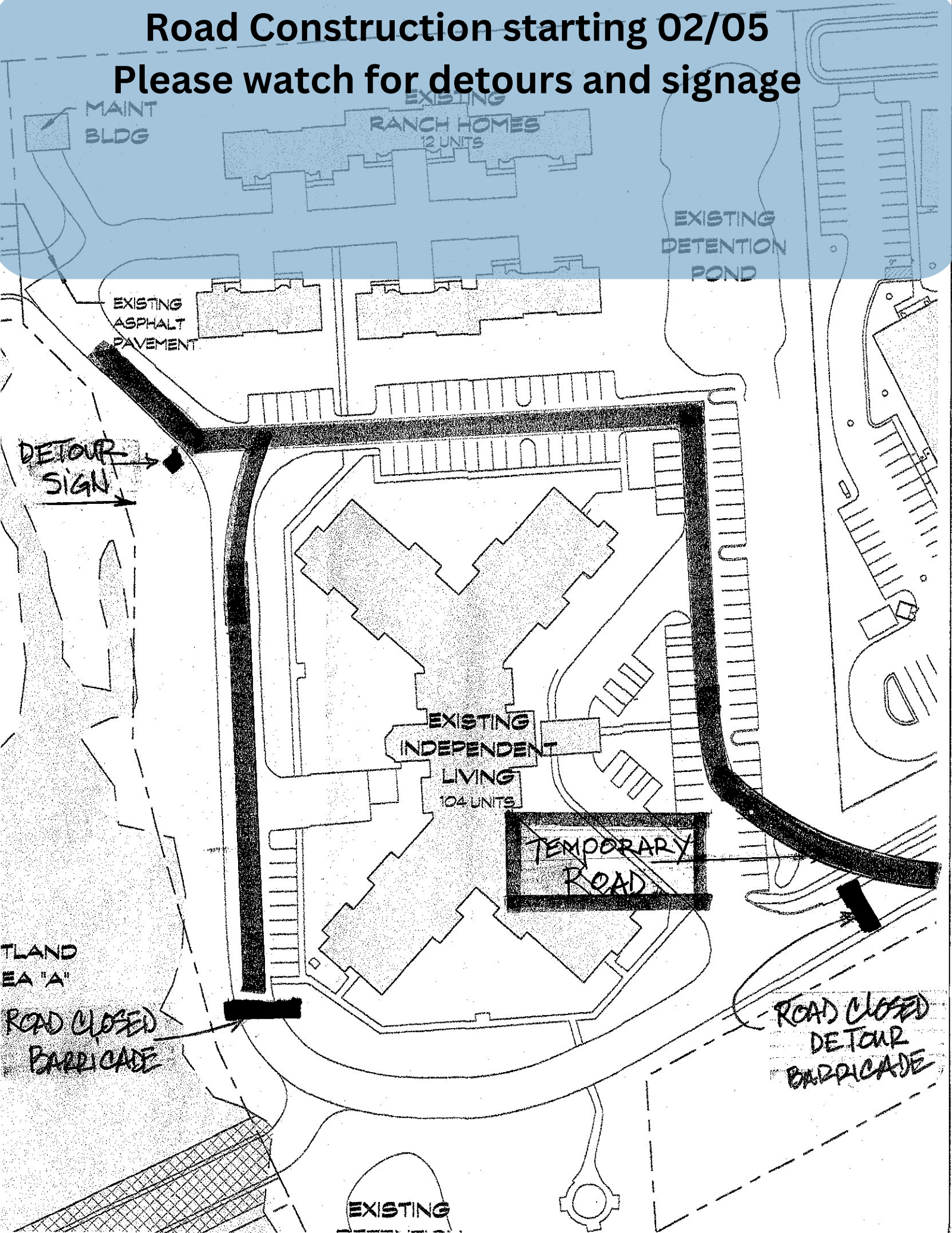
**Name:**

**Apt:**

**Phone:**

# Road Construction starting 02/05

## Please watch for detours and signage



TLAND  
EA "A"  
ROAD CLOSED  
BARRICADE

ROAD CLOSED  
DETOUR  
BARRICADE